

# Quarterly Performance Measures October to December 2023

**Meeting:** Kaipara District Council  
**Date of meeting:** 28 February 2024  
**Reporting officer:** Jason Marris, Chief Executive

## Purpose | Ngā whāinga

To update Council on performance measures as specified in the Long Term Plan 2021-2031 via the 'Quarterly Report'.

## Executive summary | Whakarāpopototanga

The Quarterly Report is presented to Council as a standing item on the agenda. It is updated quarterly. It provides tables of statistics on council's performance against statutory and non-statutory measures.

## Recommendation | Ngā tūtohunga

That the Kaipara District Council:

- a) Notes the Quarterly Performance Measures Report October to December 2023.

## Context | Horopaki

Performance measures are set once every three years at the long term planning stage. The Long Term Plan (LTP) sets our vision, direction, budgets and work plans. Performance measures are our commitment to the community and ensure we are delivering what we said we would. This report represents the third quarter of year two of the 2021/2031 LTP. The performance measures are a combination of important community feedback on our levels of service that are gathered from an annual residents survey, as well as measures using number and percentage targets e.g. the number of complaints about drinking water. Some of the measures are based on levels of service, while others are based on statutory obligations.

## Discussion | Ngā kōrerorero

Elected Members note the information contained in the report, and staff will provide further information and answer questions at the Meeting.

## Significance and engagement | Hirahira me ngā whakapāpā

The decisions or matters of this report are considered to have a low degree of significance in accordance with Council's Significance and Engagement Policy. No feedback is required, and the public will be informed of Council's decision via the agenda and minutes publication of this meeting, on the website and through other channels if appropriate.

## Next steps | E whaiake nei

The Quarterly Report will continue as a standing item on the Council Meeting agenda.

## Attachments | Ngā tapiritanga

	Title
A	Quarterly Performance Measures Report October - December 2023